

## User Manual

## How do I Register as a Buyer

This manual provides instructions on how to register as a buyer (client) to enable you to request services from our available vendors.



Step 1: Begin by visiting our homepage at www.trausty.com.

If you are a new user, proceed to the top-right corner of the screen and click on 'Register.'

You will be prompted to provide general information about yourself and your company. This information is necessary for the Trausty team to verify your details and activate your account

Reg	gister
Mandatory fields	
Account Information	
First Name*	Last Name*
Alejandro	Arango
Phase	Personal Identification No.*
+507 66445890	8-954-634
Email* aarango+1@theportadvisor.com	
Password*	Confirm Password*
Traustypassword1!	
Tell us if your company wants to "Reque	est" services, "Offer" services, or do both. *
REQUEST Services on Trausty O Service	es on Trausty O BOTH Services on Trausty

The first step of the registration process involves providing General Account Information, which includes:

- First and Last Name
- Phone Number
- Personal ID
- Email

You will also be required to create a password. Please note that your password must meet the following criteria: it should contain at least 8 characters, including 1 uppercase letter, and a special symbol.

Once you have completed this section, **click** on the 'Request' button located at the bottom of the page to proceed to the next step.

Company information		
Company Name*		
Maritime Shipping Agency	/	
Address*	has Decourse	
Building Aqualina, Ave Ball	boa Panama	
Country*		
Panama		
Fallallia		•
Mobile phone*		
<b>.</b>		
Work phone *		
<b>.</b>	+507 2266506	
Company documentation		
Operations Notice		
Q		×
AMP Operations Permit		
U		
By checking the box, the user a	agrees with all the terms and comercial conditions of Trausty "The Port Advisor"	
	REGISTER	

Next, proceed to fill out the remaining company information. While the 'Company Documentation' section is not mandatory for initial registration, it will be necessary to complete before requesting services in the future. For instructions on configuring your account settings, please refer to the **'HOW TO CONFIGURE MY ACCOUNT SETTINGS'** manual available in our website's FAQs at <u>https://trausty.com/page/faq</u>.

Once you've filled out all the pending company information, **click** 'Register' to complete the process



After clicking 'Register,' you will be redirected to a message from our platform, requesting you to review the email sent to verify your email address.

Verify Email Address								
Trausty - The Port Advisor <noreply@theportady< th=""><th>/isor.com&gt;</th><th>0</th><th><math>\leftarrow</math> Responder</th><th>≪ Responder a todos</th><th><math>\rightarrow</math></th><th>Reenviar</th><th><b>U</b></th><th></th></noreply@theportady<>	/isor.com>	0	$\leftarrow$ Responder	≪ Responder a todos	$\rightarrow$	Reenviar	<b>U</b>	
Para o aarango+1@theportadvisor.com					miérc	oles 10/25/	2023 11:5	1 a. m.
(i) Si hay problemas con el modo en que se muestra este mensaje, haga	lic aquí para verlo en un explorador web.							
🐴 Traducir mensaje a: Español 🛛 No traducir nunca del: Inglés	Preferencias de traducción							
	TRAUSTY®							
Dear Trausty user,								
Please click the button below to	verify your email address.							
	Verify Email Address							
If you did not create an account	, no further action is required.							
Best regards, <b>The Trausty Team</b>								

Go to your preferred email address. You should have received an email from Trausty - The Port Advisor, requesting you to verify your email address. Upon receiving the email, **click** on the 'Verify Email Address' button.

If you have not received this email, please contact our customer service team at <u>corporate@theportadvisor.com</u>.

After clicking the 'Verify Email' button in your email, you will be redirected to the Trausty.com login page.

Login		
Email		
aarango+1@theportadvisor.com		
Password		
	o	
LOGIN TO YOUR ACCOUNT		
Forgot your password?		
Not registered ? Click here		

Enter the user (email) and password you created during the registration, and then **click** 'LOGIN TO YOUR ACCOUNT.'

After clicking the 'Login' button, there are two possible scenarios.



Welcome back

Your account details are being verified, A Trausty representative will contact you shortly to complete your registration. In the meantime please check out our <u>Trausty Calculator</u>

You will be redirected to the login page in 9 seconds

Scenario #1: You will receive a notification indicating that your account is under review and pending activation by a Trausty representative, as shown in the image above. This process may take up to 48 hours.

Scenario #2: If your account has already been activated, you will successfully enter your Trausty account.

Congratulations, you have now successfully registered as a Buyer (Client) with Trausty - The Port Advisor. Before requesting a service, please review the **'HOW TO CONFIGURE MY ACCOUNT SETTINGS'** manual available in our website's FAQs at <u>https://trausty.com/page/faq</u>.